

**Sleeping Room Reservations:** Attendees should book their sleeping room reservations at the following 2019 SAFE Symposium host hotel: Grand Sierra Resort and Casino, 2500 East 2<sup>nd</sup> Street, Reno, Nevada 89502.

**2019 SAFE Symposium Dates/Location:** October 14 – October 16, 2019 at the Grand Sierra Resort and Casino in Reno, Nevada.

When calling the Grand Sierra Resort for reservations, please identify yourself with SAFE Association Symposium and use the code SAFE19 to receive the group rate.

**Group Reservation Phone Number:** (800) 501-2651      **Grand Sierra Main Line:** (775) 789-2000

**2019 SAFE Symposium Group Code:** **SAFE19**

**Non-Government & Government attendees** can book sleeping room reservations on-line at:

**<https://book.passkey.com/event/49807770/owner/16854/home>**

Call (800) 501-2651 and identify yourself as an attendee or member of the military/government (if applicable) attending the 2019 SAFE Association Symposium and provide the group code - **SAFE19**.

Standard Summit King / Queen Rooms: \$99.00

Standard "A" Level King / Queen Rooms: \$119.00

SAFE holds the room block for Non-Government and Government attendees from October 11-17, 2019.

Government per diem rate sleeping rooms are available at the prevailing government rate and are subject to change. Government employees and members of the military should advise the hotel reservation clerk (or include when reserving online) of their government affiliation. Provide the 2019 SAFE Association Symposium group code - **SAFE19**.

**Room Reservation Deadline Cut-Off** is Midnight, September 10, 2019, to be able to receive the 2019 SAFE negotiated sleeping room rates.

**Payment Options:** You can access all payment options on our website ([www.safeassociation.com](http://www.safeassociation.com)) including PayPal (requires no personal account to use) and the secure shopping cart. Use the **Symposium** link at the top of the page and then the appropriate dropdown to register for the symposium, register for social events, reserve an exhibit space, and pay the associated fees.

**Cancellation Policy:** The hotel requires a one night's room deposit, per room, to guarantee accommodations. The hotel accepts all major credit cards for deposit, which is refundable if cancellation is made 48 hours before arrival. The deposit secures the sleeping room until 12:00 Midnight on the scheduled arrival date. If the guest plans to arrive after midnight, they **must call** to assure their accommodation is secured.

**Discounted Rooms:** Contact by companies offering to provide individual rooms or small room blocks at less than SAFE contracted rates, please do not do business with them. While the SAFE room rate may be a few dollars more than the rates quoted by these companies, this is because SAFE negotiates directly with the hotel to obtain the best price and amenities for our attendees.

**SAFE's Financial Responsibility:** SAFE is financially liable for **all** contracted rooms whether the hotel sells them or not. This policy is why we ask that you always book your rooms under the SAFE block. We work diligently to give all attendees the best overall experience at our annual symposium and we thank you for your continued support.

**Notice of Housing Scam:** If you are contacted by the "Exhibition Housing Company", "Global Housing" or any other company claiming they are the "official" housing service for the 2019 SAFE Symposium, and that they can obtain significant reductions for you on rooms, please do not do business with them. SAFE has made no arrangement, nor does it plan to, for the utilization of a 2019 sleeping room or housing service.

Management at the Grand Sierra Resort and Casino have reported this is becoming more of an issue across the country each year. They have also advised that these types of operations get as much money as they can, close up shop, and move. **They will take your deposit and run!**